**Application No.:** 10/802,129

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AMENDMENTS TO THE ABSTRACT

Please revise the Abstract as follows:

A builder risk assessment system that assesses the quality of a builder's operations is disclosed. In various embodiments, the system assesses the builder on a variety of quality

measures that are deemed to be associated with potential risk and determines an overall risk

assessment for the builder that may be expressed, for example, as a numerical score, a grade, or

an assigned tier-level. In various embodiments, the The assessment can consider consider actors

such as design quality, builder knowledge, communications systems, customer service, data

tracking, prior and active claims, safety programs, and legal/contractual/insurance issues. The

builder risk assessment system may use responses to questions related to the factors and results

from field inspections of the builder's construction sites to generate the risk assessment. The

builder risk assessment system may select the questions and inspection checkpoints based on a

eonsideration of characteristics of the builder's operations, such as size, type, and geographical

location of the builder's construction projects so that the assessment may be customized and may

be used to meaningfully compare the builder's quality and risk relative to that of other builders.

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